

NETWORK-AS-A-SERVICE

Unlock IT resources while turning your network into a digital transformation engine

TIME FOR A SMART NETWORK MODEL

Cloud migration, big data, mobility and bandwidth-hungry apps continue to pile pressure on networks. Add the spiralling cost of connectivity and admin and it's plain to see why many organisations are searching for a smarter approach to IT.

This new model must eliminate the heavy lifting involved with building and running networks, without diluting must-haves like IT governance, compliance and security. The end goal is not simply switching from CapEx to OpEx for a better bottom line. It's about unlocking IT resources and making networks more agile, efficient and transformative.

That's where Creative come in. With vast experience of running enterprise networks in addition to our accreditations as a leading Cisco Gold Partner we understand the challenges. With Today's expectations of always on, always available, trying to drive continuous improvement is no small undertaking. With our expertise on hand we can help to ensure your users get the best experience possible and that they have a network that they can rely on.

COMPLETE MANAGEMENT AND PROTECTION

Network-as-a-Service (NaaS) from Creative packages all the networking resources, services and applications to do just that – delivering customised enterprise LAN and WAN capabilities on a subscription basis.



PERSONALISED AND OPTIMISED

We can design the NaaS package around your needs, in terms of:

Scope (telephony, switches, routers, load balancers, etc.)

Service (we can manage onsite, remotely or a mix of both 24/7)

Pricing (you can opt for a set onsite support level, per week or per month)



REDUCING CASE MANAGEMENT

NaaS also provides a handy escalation point. You'll have instant access to our hand-picked CCIE-certificated engineers. They'll carry out a faster and often deeper investigation than, for example, Cisco TAC who may not be so familiar with your network. That gets issues resolved faster and reduces the hassle of opening and tracking cases



MAXIMISING UPTIME

Also, by combining NaaS with Monitoring-as-a-Service we'll provide a 24/7 operational bridge, continuously watching over and proactively protecting your critical IT infrastructure elements

WHY CREATIVE?

Our ratio of technicians to office staff is 4:1, significantly above our peers. Each specialist holds, or is close to attaining, the very highest qualifications in their field. They include more than ten Cisco Certified Internetwork Experts (CCIE), with many holding multiple expert certifications.

So, when it comes to looking after your infrastructure, they're ideally placed to help plug skills gaps and join up the dots. We also strongly adhere to best practices and proven processes.



It's one of the reasons why Creative is a trusted partner to some of the world's biggest brands, involved in many of the largest IoT, cloud and digital transformations. It's also why we have one of the highest customer retention rates in the industry. Here are examples of clients who, among many, have entrusted us with managing their business-critical networks.

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ARUP

 COLUMBIA
THREADNEEDLE

SHEPPARD ROBSON

 Smith &
Williamson

 TILNEY

WilkinsonEyre

BENEFITS INCLUDE:

The Creative fully-managed Network-as-a-Service offer enables you to:

BOOST BUSINESS PERFORMANCE



Protect productivity, revenue and customer satisfaction by safeguarding against network outages and downtime with 24-hour support. Enabling your business to rapidly scale up and down whenever you need to.

PLUG SKILLS GAPS



Access a larger pool of IT specialists and bolster internal knowledge and skillsets. Hire our engineers for the hours you need, avoiding the time and expense of recruiting a full-time CCIE-level resource for specific projects and niche roles.

UPSKILL YOUR TEAMS



Lean on our experts as lead engineers for complex projects, providing cost-effective, on-the-job training through shadowing and knowledge exchange. Or release and maximise internal resources by outsourcing routine, business-as-usual tasks.

ACCELERATE INNOVATION



Access the latest technologies, such as software-defined networking, spreading the cost as monthly OpEx rather than large upfront capital investment. Develop and validate IT strategy through joint roadmapping sessions with our solution architects, ensuring results geared around SLAs and business outcomes.

DISCOVER HOW

To understand the ways in which NaaS could work for you, we propose an audit to obtain a factual view of your IT infrastructure, including but not limited to:



Much of this process can be automated, so it won't require lots of time from you or your team.

To arrange a free, no-strings consultation or a NaaS trial, please contact enquiries@creative-itc.com.