

15 REASONS TO CHOOSE CREATIVE'S FULLY-MANAGED IT SUPPORT SOLUTION

Are mounting tickets, user frustration, 24/7/365 demands and C-suite pressure to do more with less giving you a headache? It's time to re-think traditional approaches to IT support.

With Creative's managed Support-as-a-Service (SUPaaS) solution, those problems disappear. It's a flexible, stress-free way to ensure always available IT support tailored to meet your organisation's needs with strategic advice to help you improve service over time.

BENEFIT FROM:



ROUND THE CLOCK SUPPORT

24/7/365 support for all users, including different time zones



TECHNICAL EXPERTISE

Highly qualified specialists across the full technology spectrum



INDUSTRY EXPERIENCE

Invaluable experience of your industry and specialist applications



TAILORED

Choose 1st, 2nd and 3rd line support tailored to your needs



RAPID RESPONSE

Reduce response times to tickets raised



ACCELERATED RESOLUTION

Effective triage and escalation to experts to resolve issues faster



BOOSTS PRODUCTIVITY

Maximise uptime and productivity



BETTER EMPLOYEE EXPERIENCE

Improved user experience and staff morale



ENHANCED CUSTOMER SATISFACTION

Safeguard timely delivery of client projects



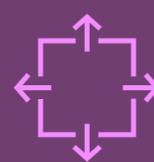
ACTIONABLE INSIGHTS

Expert recommendations to improve service over time



ADVANCES INNOVATION

More time to spend on innovation and transformational IT projects



SCALABILITY

Right-sized to your business with capacity that scales up and down as needs change



BUDGETING

Transparent and predictable monthly OpEx costs



COST EFFECTIVE

Savings on hiring, salaries and training



SEAMLESS INTEGRATION

Dovetails seamlessly into existing technologies

GET IN TOUCH TODAY

To find out how Creative ITC's fully managed SUPaaS solution could transform your organisation, please contact:

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